



March 16, 2020

Dear Patients,

This is an unprecedented time in American history with the Coronavirus pandemic that is sweeping our nation. All of the physicians and staff here at The Baton Rouge Clinic are committed to continuing to provide the highest quality of care to our patients. We are tirelessly working to ensure that the care we are providing is in line with the recommendations from the Center for Disease Control as well as the Louisiana state medical board.

With that in mind, please be aware of upcoming changes for our Pediatric clinics at both the Perkins and Industriplex locations.

- 1) We will try to see all well child check ups in the morning hours between 8 a.m. – 12 p.m. Our goal here is to continue to provide the recommended routine checkups, which will include all of those important vaccinations, while trying to limit the exposure to any illnesses while in our office. If your child was scheduled for a well visit in the afternoon in the coming weeks, we will be reaching out to see about rescheduling for an earlier time.
- 2) If your child was scheduled for check up and they have fever (which is 100.4°F or higher), please DO NOT come to their check up time in the morning. We will get them rescheduled for a sick visit.
- 3) All non-sick follow-ups can be scheduled in the morning as well. This will include medication follow-ups, rashes, weight checks, ear infection rechecks, or any other follow-up as long as the child does not have a fever.
- 4) Acute sick visits will be triaged by our staff and doctors and will be scheduled according to symptoms. We ask that all sick patients with a fever (100.4°F or higher) and any respiratory symptoms, please cover their nose and mouth when coming into the building. This can be done with a bandana, towel or bib from home, Kleenex held over the face, or a face mask.
- 5) We ask that if at all possible, only one adult come with a sick child who has fever. Please try to keep otherwise healthy siblings, grandparents, friends, etc. at home.
- 6) At this time the ability to schedule appointments online through MyChart will be turned off so that we can maintain our scheduling protocols listed above. The MyChart messaging application will, of course, still be available.

We want you to know that we are very closely monitoring this ever-changing situation, and we will continue to update our protocols to ensure the safety, health and well-being of all of our patients and staff. We appreciate your understanding and patience during this evolving public health situation.