



March 24, 2020

Dear Patients,

As our entire Country continues to deal with the COVID-19 pandemic, we want to reassure our patients of the continued commitment of all of our Baton Rouge Clinic physicians and staff to caring for those in our community. As the recommendations from the Center for Disease Control, the Louisiana State Medical Board as well as Governor John Bel Edwards are updated, we will continue to do our best to follow mandates from the state with the goal of providing the highest quality care in these challenging times.

With that in mind, we are implementing the following measures to ensure the safety of our patients at all of the Baton Rouge Clinic's locations.

1. We will continue to work with other healthcare providers in the Greater Baton Rouge Area to support a Community Wide COVID-19 Testing Site. This community wide testing site will be open Monday – Friday from 1 p.m. – 3 p.m. at Baton Rouge General Mid City. **Patients can ONLY be tested at this facility if they have an order faxed from their physician.**
2. The Baton Rouge Clinic has set up a drive-through Flu Testing station at our Urgent Care Center -7479 Perkins Road. Adult patients will need an order from their Baton Rouge Clinic physician to be tested. The flu testing facility will be open weekdays from 8 a.m. – 12 p.m.
3. Our physicians and employees will be using personal protective equipment as an exposure precaution recommended by the CDC for Healthcare Workers. You may see them in masks and gloves but should rest assured that these precautions are for the safety of our patients and employees.
4. We are continuing the use of MyChart video visits for our all of patients with active MyChart accounts. This technology will help minimize exposure while allowing us to continue to care for you. If you would like to schedule a video visit with your physician, please call (225) 246-9240 or login to your MyChart account and schedule a video visit. If you do not have a MyChart account, we encourage you to email [Mychart@brclinic.com](mailto:Mychart@brclinic.com) or call the MyChart help desk at (225) 246-4131 to set up your account.
5. We ask that all sick patients with a fever (100.4°F or higher) and any respiratory symptoms to please cover their nose and mouth if they are coming into the building. This can be done with a bandana, towel, tissue held over the face, or a face mask.
6. Our hours of operation at some of our locations may have changed, please refer to our hours and locations page at [batonrougeclinic.com/hours](http://batonrougeclinic.com/hours) for the most up-to-date information.
7. To schedule an appointment with your provider, you can call (225) 246-9240 or schedule a video visit appointment via MyChart.

We want you to know that we will continue to very closely monitor this ever-changing situation, and we will continue to update our protocols to ensure the safety, health and well-being of all of our patients and staff. We will continue to update our protocols and reinforce these agencies recommendations to ensure the safety, health and well-being of all of our patients and staff. We appreciate your understanding and patience during this evolving public health situation.